

Welcome to

PlusBus

A door-to-door minibus service
for those who have mobility difficulties
and cannot use public transport

0151 357 4420



**PlusBus is a community transport service run by ECT in
partnership with Cheshire County Council, Chester City Council
and Ellesmere Port & Neston Borough Council**



*Chester
City Council*



October 2007

Who is PlusBus for?

Anybody living within the areas shown overleaf, who can't use local bus services because of age, illness or disability. To use the service, you will need to register.

Where can I go?

You can travel anywhere within the area shown on the map on the back page. PlusBus can be used for shopping, visiting friends, attending social clubs, going to the doctor or dentist and many other reasons.

When can I travel?

PlusBus runs seven days a week, except on Bank Holidays, and is available for travel between the following times:

Monday to Saturday – 9am to 11pm

Sunday – 9am to 6pm.

All journeys must be pre-booked for specific times.

How much will it cost?

Fares per single journey:

£2.00 per adult,

£1.35 for children.

Concessionary passes apply.

Fares subject to change.

What kind of bus is it?

The PlusBus is a modern minibus with a low step, hand rails and air conditioning for your extra comfort. It also has a lift for those who cannot manage the steps. It can carry wheelchairs (including electric wheelchairs) and most scooters.



How can I book?

1. Check to see if you live in any of the areas shown on the map on the back of this leaflet.
2. Phone us on 0151 357 4420, or complete a membership form, to register for the PlusBus service.
3. Call the bookings line to pre-book your regular journey or to book on a casual basis.

Q I normally travel with an escort – can they come too?

A You may travel with an escort or companion who helps you make your journey. They must be pre-booked and will be charged the appropriate fare.

Q Can I go to the same place every week?

A Regular journeys are great if you want to make the same journey at the same day and time every week. Once your journey is confirmed, you don't need to phone us up, unless you need to cancel.

Q When can I book my casual journeys?

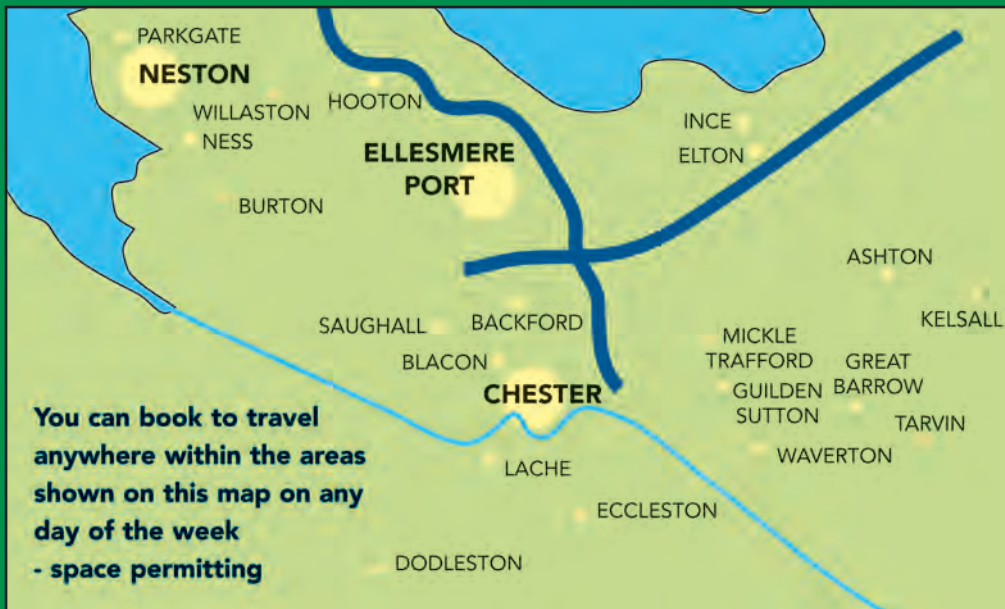
A One-off journeys can be pre-booked a maximum of one week in advance. Bookings will be subject to seats being available. The more flexible you are, the more likely it is you will get a journey.

Q How long will my journey take?

A We cannot guarantee you a direct journey as PlusBus is designed to take as many people as possible. You should compare your PlusBus journey with a trip on a local bus, not with a taxi or a private car.

Q Will the driver help me with my shopping?

A PlusBus is a door-to-door service, which means that help carrying shopping on and off the bus will be offered.



To register and make a booking call

0151 357 4420

Monday to Friday 9am to 4.30pm

ECT Group, Ben Saunders, General Manager
Junction 8 Business Park, unit 11,
Rossfield Road, Ellesmere Port CH65 3AS

Or email transport.cheshire@ectgroup.co.uk

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This leaflet is available in large print