

Person Specification COMMUNITY TRANSPORT DRIVER

The qualities, experience or knowledge are those we believe most important in determining our choice of candidate. They are not listed in order of importance.

Essential:

- Must have at least D1 entitlement on driving licence
- To have experience of regular driving commitments.
- To be over 21 and under 69 years old and have held a full clean UK driving licence for at least 2 years and have no serious motoring convictions for at least five years and no bans for at least ten years.
- To be able or ability to learn to drive a larger vehicle safely showing due consideration to passengers and other drivers.
- To be able to undertake route planning and map reading.
- To have strong communication and advocacy skills.
- To be able to communicate with passengers. To be able to take care of the travelling needs of passengers.
- To be able to work as part of a team.
- To show initiative in resolving problems when required.
- To be able to take instruction and learn quickly in a changing situation.
- To be able to undertake regular vehicle checks including oil, water and battery levels. To be able to maintain their vehicle in a clean and hygienic condition.

Desirable:

- Have extensive experience of driving within Ealing and surrounding areas.
- To have experience of working with people with mobility difficulties.

Personal Qualities:

- To be patient and courteous with all passengers.
- To have a special and caring nature.
- Able to get on with people from all backgrounds and in all circumstances in a polite and sensitive way. This includes people from all ethnic groups, religious groups, people of both sexes, people with disabilities and people in social need.
- To be sympathetic to the needs of older and disabled people.
- Have interest in, or the commitment to the social objectives of a non-profit making, charitable organisation.
- To be reliable and conscientious.
- To be honest
- To be able to work independently without supervision.
- To be able to stay calm in difficult situations.
- To be flexible in their approach to their work.
- To be punctual.
- To be committed to doing their job well.